



EMERGENCY PROCEDURE – RESPONSIBLE PERSON: REGION 02

(LADD Compliance and Anonymous Reporting Line: 1- 855-607-1737)

In the event of a **SERIOUS INJURY, ILLNESS, FIRE, POLICE, CALL 911** and continue with appropriate first aid training, care and/or action as necessary. When the ambulance arrives, pull the person's record and give pertinent information to the ambulance personnel. While awaiting the ambulance call Management as listed below. Continue to move through the list until you reach a member of Management. The following list of names and locations represents the responsible person at the designated location.

REGION 2 Regional Director		Tina Tucker	269-591-5619	
AREA 1 Area Supervisor		Alecia Covell	269-240-8340	
PROGRAM	ADDRESS	PROGRAM PHONE	MGR Cell Phone	EMG. EQUIP
Hillside (H-21) Tonda Greene	21771 Dutch Settlement Cassopolis, 49031	269-782-1155	269-591-1775	*SC *H-1
J-Avenue (J-22) Holly Jackson	218 Avenue J Cassopolis, 49031	269-445-0907	616-298-5504	*NMS
O'Keefe (C-23) Sharon Dodd	303, 305, & 307 N. O'Keefe Cassopolis, 49031	269-445-8937 # 303 269-445-8930 # 305 269-445-8980 # 307	269-414-1227	*SC
Cass Home (C-24) L Holly Jackson	224 Avenue J Cassopolis 49031	269-445-8467	616-298-5504	
Country Manor (C-25) L Allison Adams	23250 Hospital Cassopolis 49031	269-445-2462	269-932-5409	*SC
AREA 2 Area Supervisor		Lori Hunt	269-414-0434	
Superior (S-35) Chasity Simpson	603 S. 5 th Niles 49120	269-262-0588	269-591-9380	*WFG
Niles (N-49) Lori Hunt	304 Wurz Niles 49120	269-687-0930	269-414-0434	*SC *ESE-4
Broadway (B-56) Tia Williams	1805 Broadway Niles 49120 56-2 1807 Broadway Niles 49120 56-1	269-262-0704 269-262-4332	574-514-9529	*SC
Niles Pointe (N-90) L Debra Richardson	2433 Bond Niles 49120	269-262-0195	269-529-5333	*SC
AREA 3 Area Supervisor		Brett Rankin	269-363-3665	
Harger (H-27) Candace Shouse	2276 N. 5 th St. Niles 49120	269-262-0503	269-845-5112	*WFG
Tower Hill (T-30) David Ironside	312 Hill St. Niles 49120	269-262-4820	269-568-8354	*SC
Huron (H-315) David Ironside	523 S. 5 th St. Niles, Mi 49120	269-201-5550	269-568-8354	
Bluff (B-33) Derrick Nzabakira	2410 N. 5 th Niles 49120	Apts. A, B & C 269-262-0639	269-357-3611	*SC
Brick (B-57) Lorice James	10 N. 19 th St. Niles 49120 12 N. 19 th St.-Niles 49120	269-262-0385 269-262-0806	269-783-6126	
ADMINISTRATION				
Director of Operations/Development	Michelle Charles	269-240-1473	Key-G=Generator ,WFG=Wired for Generator, H=Heaters, ESE=Emergency Sleeping Equipment NMS=No Midnight Staff SC=Sharps Container POISON CONTROL 1-800-222-1222	
Director of Human Resources	Lynne Corak	269-340-9250		
Director of Business	Megan Tolar	616-773-0793		
Director of Corporate Compliance	Ted Coffeen	269-519-3097		
Director of Quality Improvement	Melissa Miles	269-929-7727		
Executive Director	Julia Jeffreys	517-795-4010		
CRISIS LINE Van Buren 1-800-922-1418	CRISIS LINE Calhoun-Summit Pointe 1-800-632-5449	CRISIS LINE Woodlands-Cass 1-800-323-0335	CRISIS LINE Berrien-Riverwood 1-800-336-0341	