



EMERGENCY PROCEDURE – RESPONSIBLE PERSON: REGION 03

(LADD Compliance and Anonymous Reporting Line: 1- 855-607-1737)

In the event of a **SERIOUS INJURY, ILLNESS, FIRE, POLICE, CALL 911** and continue with appropriate first aid training, care and/or action as necessary. When the ambulance arrives, pull the person's record and give pertinent information to the ambulance personnel. While awaiting the ambulance call Management as listed below. Continue to move through the list until you reach a member of Management. The following list of names and locations represents the responsible person at the designated location.

REGION 3 Regional Director Marie Williams 269-588-2989				
AREA 1 Area Supervisor Bea Enane 269-830-7112				
PROGRAM	ADDRESS	PROGRAM PHONE NUMBER	Manager Cell Number	EMERGENCY EQUIPMENT
Wilson C (W-313(#5&6)) Raymond Mwila	8591 Kephart Berrien Springs 49103	269-471-2165 Apt. # 5 269-473-3201 Apt. #6	269-519-4574	*WFG
Wilson D (W-314 #1&2) Raymond Mwila	4780 E. Ridge Berrien Springs 49103	269-815-5420 Apt. #1 269-815-5084 Apt. #2	269-519-4574	*WFG
Buchanan (B-34) Kim Hood	102-108 Ottawa Buchanan 49107	269-409-8218 Apt.# 102 269-695-1702 Apt.# 104 269-697-8295 Apt.# 106 269-519-9486 Apt.# 108	269-783-6017	
Kephart (K-48) Devola Mckay	4791 Cherry Berrien Springs 49103	269-471-7049 Apt. #1 269-471-7634 Apt. #2	269-332-6802	*SC
Ridge (R-52) Sernia Faleafine	4798 E. Ridge Berrien Springs 49103	269-815-5279 Apt.#1 269-815-5283 Apt. #2	269-210-1449	*SC *WFG
AREA 2 Area Supervisor Lori Jones 269-479-8861				
Summit (S-20) L Lori Johnson	444 Summit Watervliet 49098	269-463-3096	269-214-8028	WFG, ESE-3
Pleasant (P-29) Clement Teo	324 W. Pleasant St. Watervliet 49098	269-201-7070	269-591-1772	H-1, *WFG
Berrien Apts. (B-42) Rebecca Urban	7400 Thomas Drive Watervliet 49098	269-463-8120 Apt. #1 269-201-7053 Apt. #3 269-463-5815 Apt. #2 269-463-3750 Apt. #4	269-519-9486	*WFG
Forest Beach (F-51) Veronica Singh	4964 Pottawattamie Watervliet 49098	269-201-7028	269-331-0122	
Baldwin (B-53) April Neal	4758 N. M-140 Watervliet 49098	269-201-7153	269-325-2782	
AREA 3 Area Supervisor Regina Hemminger 269-759-2496				
Victoria Court (V-28) Janice Chappell	3940 Victoria Court St. Joseph 49085	269-428-0753	269-363-1593	*G
Oak Grove (O-36) L Latisha Huitron	8514 M-62 Berrien Center 49102	269-461-6751	269-861-5900	*SC *WFG, ESE-1
Colonial (C-312 #1&2) Greg Atkinson	956 Colonial Drive Apt. 1 958 Colonial Drive Apt. 2 Benton Harbor MI	269-473-2745 Apt. #1 269-363-4698 Apt. #2 This is not in service Need to check to see if we are paying for this number.	574-514-4768	
Lakeside (L-316) Walter Frontczak	970 Colonial Drive Apt. 1 972 Colonial Drive Apt. 2 Benton Harbor, MI 49022	269-363-4647 Apt. #1 269-200-2216 Apt. #2	269-462-0122	
ADMINISTRATION				
Director of Operations/Development	Michelle Charles	269-240-1473	Key-G=Generator ,WFG=Wired for Generator, H=Heaters, ESE=Emergency Sleeping Equipment NMS=No Midnight Staff SC=Sharps Container POISON CONTROL 1-800-222-1222	
Director of Human Resources	Lynne Corak	269-340-9250		
Director of Business	Megan Tolar			
Director of Corporate Compliance	Ted Coffeen	269-519-3097		
Director of Quality Improvement	Melissa Miles	269-929-7727		
Executive Director	Julia Jeffreys	517-795-4010		
CRISIS LINE Van Buren 1-800-922-1418	CRISIS LINE Calhoun-Summit Pointe 1-800-632-5449	CRISIS LINE Woodlands-Cass 1-800-323-0335	CRISIS LINE Berrien-Riverwood 1-800-336-0341	