



EMERGENCY PROCEDURE – RESPONSIBLE PERSON: REGION 04

(LADD Compliance and Anonymous Reporting Line: 1- 855-607-1737)

In the event of a **SERIOUS INJURY, ILLNESS, FIRE, POLICE, CALL 911** and continue with appropriate first aid training, care and/or Action as necessary. When the ambulance arrives, pull the person's record and give pertinent information to the ambulance personnel. While awaiting the ambulance call Management as listed below. Continue to move through the list until you reach a member of Management. The following list of names and locations represents the responsible person at the designated location.

REGION 4 Regional Director Brittany Cavanaugh 781-985-0301				
Supervisor Area 1 Brittany Cavanaugh 781-985-0301				
PROGRAM	ADDRESS	PROGRAM PHONE	Manager Cell Number	EMERGENCY EQUIPMENT
Marshall (M92) Apt. 1 & 2 LaTonia Williams	12630 16 Mile Rd 49068 12632 16 Mile Rd 49068	Apt 1- 269-248-6162 Apt 2- 269-248-6167	269-224-8170	*SC
Marshall (M92) Apt. 3 & 4 Keeia West	12554 16 Mile Rd 49068 12556 16 Mile Rd 49068	Apt# 3 269-248-6139 Apt# 4 269-248-6138	269-601-1169	
Verona (M93) L Raymond McNeil	15700 Verona Rd. 49068 Marshall, MI	269-248-6000	269-832-0320	
Calhoun CLS (C94) Patricia Wykle	15700 Verona Rd. 49068 Marshall, MI	269 751 0964 Extension 1028	269-986-1451	
Northside (M95) Christal Reincke	16525 B Drive South Marshall, MI	269-248-6300	269-753-4554	
ADMINISTRATION				
Director of Operations/Development	Michelle Charles	269-240-1473	Key-G=Generator ,WFG=Wired for Generator, H=Heaters, ESE=Emergency Sleeping Equipment NMS=No Midnight Staff SC=Sharps Container POISON CONTROL 1-800-222-1222	
Director of Human Resources	Lynne Corak	269-340-9250		
Director of Business	Megan Tolar	616-773-0793		
Director of Corporate Compliance	Ted Coffeen	269-519-3097		
Director of Quality Improvement	Melissa Miles	269-929-7727		
Executive Director	Julia Jeffreys	517-795-4010		
CRISIS LINE Van Buren 1-800-922-1418	CRISIS LINE Calhoun-Summit Pointe 1-800-632-5449	CRISIS LINE Woodlands-Cass 1-800-323-0335	CRISIS LINE Berrien-Riverwood 1-800-336-0341	

WE MAKE THE DIFFERENCE