



3.5 OPEN DOOR COMMUNICATION

LADD is committed to honest, open and positive communication between all employees. In fact, one of the Values in our Mission, Vision and Values is to Empower using S.O.U.L and positive, open communication by showing you C.A.R.E. These skills are to be used in communication between all employees with their coworkers.

Management has an additional responsibility to ensure there is an open-door environment at LADD whereby input from employees is welcome, advice is freely given and issues are raised early and are candidly shared without fear of retaliation.

[Click Here to View the Open Door Communication Policy- located in the CEP](#)

The LADD Complaint Reporting Policy provides a method for employees to report suspected violation of laws, regulations, contract requirements, policy, procedure or practice. Management has the obligation to conduct a prompt, thorough, and impartial investigation so that appropriate corrective action is taken.

[Click Here to View the Complaint Reporting- located in the CEP](#)

LADD

WE MAKE THE DIFFERENCE