



8.2 RECIPIENT RIGHTS REPORTING

RECIPIENT RIGHTS

LADD ensures that all people who choose our support services have the ability to file a recipient rights complaint if they feel that their rights have been violated. In addition, LADD ensures that staff are knowledgeable in the rights process and know how to file a complaint should the need arise.

[Click Here to View the Recipient Rights Reporting Policy](#)

LADD has an established standardized method for reporting, investigating, reviewing, completing corrective action, writing and coding Incident Reports for all unusual incidents including Critical Incidents, that involve people who have chosen LADD support services.

[Click Here to View the Incident Reporting, Investigating, Writing & Coding Policy](#)

Office of Recipient Rights Contact Information

Each Contract Agency has an Office of Recipient Rights. The contact information for the Rights Office where the person receives service support is posted in each program and on the back of the Rights Booklet.

LADD

WE MAKE THE DIFFERENCE